SAMS I.Q. # 005

Issued: July 8, 2008

Question #16 :

When I try to "Add Care Enrollment" under, Consumer then Details and select Care Enrollment, I do not get my list of "Service Programs" after I enter my "Level of Care" where did they go?

Answer:

I looked at your consumer and noticed that the "Application Date", "Received Date", "Status Date" and "Start Date" are all before 07/01/2008. Since your contract start date is "07/01/2008", then all of these dates need to reflect that date or later. **SAMS cannot attach a care enrollment for a period prior to the contract start date.**

If you recall from training, the easy way to enter these dates quickly is to go to the field and type "0701" and press enter, SAMS will assume the year to be 2008 and will add //'s for you. If you put the End Date for the Care Enrollment to "07/01/2099" then you will save yourself work next year, assuming that the client will continue on the same services. This does not change the existing CSS Program policy that requires Assessments for Home Delivered Meal Consumers quarterly, and Assessments for Congregate Meal Consumers annually.

Question #17 :

PC FOCUS had Registry Services matching, is there a function like that in SAMS?

Answer:

No, SAMS does not currently have Registry Services Matching functionality.

Question #18 :

When we were using our old payment sheets, we would use 1 to be a half hour and 2 to be a full hour of care services, is that still okay?

Answer:

No, SAMS uses units of service for hours being equal to "1" hour, if you are providing a care service for one-half hour it would be reflected in SAMS as ".5" hour.

Please refer to the training handout "CDA Reporter," "Using SAMS for CARS Compliance" chart. It lists all of the "Unit Types," Hour, Meal, Contact, Sessions, etc. and for what service.

Question #19 :

I would like to use the same SAMS User ID for different individuals is that a problem?

Answer:

Yes this is a problem. In addition to being a security issue, the L.A. County Contract with Harmony (the provider of SAMS) specifies that SAMS User IDs represent a **single unduplicated license to an individual**.